



Affordable cremations to simplify saying goodbye

From beginning to end, we take care of everything so you can focus on what matters most.

Everything you need, in one inclusive package.

- ✓ **Professional service, available 24/7**
Our team of experienced and professional arrangers are available 24 hours a day, 7 days a week, 365 days a year.
- ✓ **Transportation**
We will carefully transport you from the place of your passing into the care of an accredited mortuary facility.
- ✓ **Coffin**
We provide an eco-friendly coffin for a smaller carbon footprint than traditional coffins.
- ✓ **Cremation**
We arrange a private cremation at an accredited crematorium.
- ✓ **Return of ashes**
Your loved one's ashes will be returned to you or the person you choose, in a simple cremation urn.
- ✓ **Paperwork organisation**
We take care of the paperwork, so you don't have to. When it's ready, we will deliver the official death certificate along with 2 certified copies to the person you choose.

How it Works

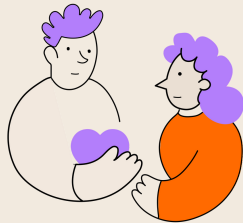
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Let us know your loved one has passed

You can call us on 1300 945 533 any time, 24 hours a day, 7 days a week, 365 days of the year.

2



We take your loved one into our care

Your dedicated arranger will coordinate the collection and transfer of your loved one from anywhere in Victoria, New South Wales or Australian Capital Territory, into the care of our accredited mortuary facility.

3



We organise the paperwork and cremation

We work with you to fill out the necessary paperwork, organise the necessary permits and certificates, provide a private cremation at an accredited crematorium and register your loved one's death with the Department of Births, Deaths and Marriages.

4



We return the ashes

The ashes will be returned to you or the person you nominate in a simple urn.

Top Questions About Prepaid Cremations

What are the benefits of direct cremation?

A direct cremation is a cremation without a funeral service or ceremony, or attendees. Because we take care of the cremation and all the associated paperwork, your loved ones will be free to arrange the memorial service you deserve, once we return the ashes to them.

How is Willed Cremations so affordable?

At Willed, our core mission is to make end of life planning simple, affordable and accessible for all Australians. With that in mind, we are offering you a more simple service than traditional funeral homes.

Instead of paying high overheads for physical locations, we chat with you over the phone, via live chat or even video call. And, using our human-centred technology, we have been able to automate many manual processes. Rather than inflating our profit margins, we pass these savings directly to you.

Although direct cremations are simple and cost less, they are no less meaningful or respectful than traditional burials or other types of funeral services.

How long will it take to receive the ashes?

From the time we collect your loved one, it usually takes around 10 business days until the ashes are delivered to you. This time frame can vary depending on whether any clearances are required from relevant authorities such as hospitals, nursing homes or the coroner.

Consistent care, from beginning to end

Our team of experienced and friendly funeral planners are here to support you every step of the way. You will have a dedicated planner so you can speak with the same person each time, from the first to last call.

