

# *Australian*

## *Pensioner Funerals*

### *Questions To Ask A Funeral Director*

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#### **Are your consultants on commission?**

NO. Our consultants are not on commission nor do they have to justify their sales to anyone. We offer to show you the coffin we supply but you don't have to look at it. We make no attempt to show you any other coffin unless you particularly ask us to do so.

#### **Will our loved one be transferred interstate or to regional Victoria to be cremated?**

NO. We do not transfer anyone interstate or to regional Victoria for cremation. In fact, with all of our cremation packages you are able to choose which local crematorium you prefer.

#### **Can you describe the coffin you supply?**

YES. In the package price we quote we supply a dignified oak coloured coffin with a natural grain, fully trimmed with four silver handles, name plate and embellishments.

#### **Are all GST charges included?**

YES. We like to give a total figure with no add ons or hidden extras.

#### **Are the flowers fresh?**

YES. In our package is an individually ordered fresh floral arrangement. We do not recycle plastic wreaths.

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**Ph: 9419 0004**

**ALL HOURS - ALL SUBURBS**

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